



Emergency Management in Alberta Making Communities More Resilient







Agenda



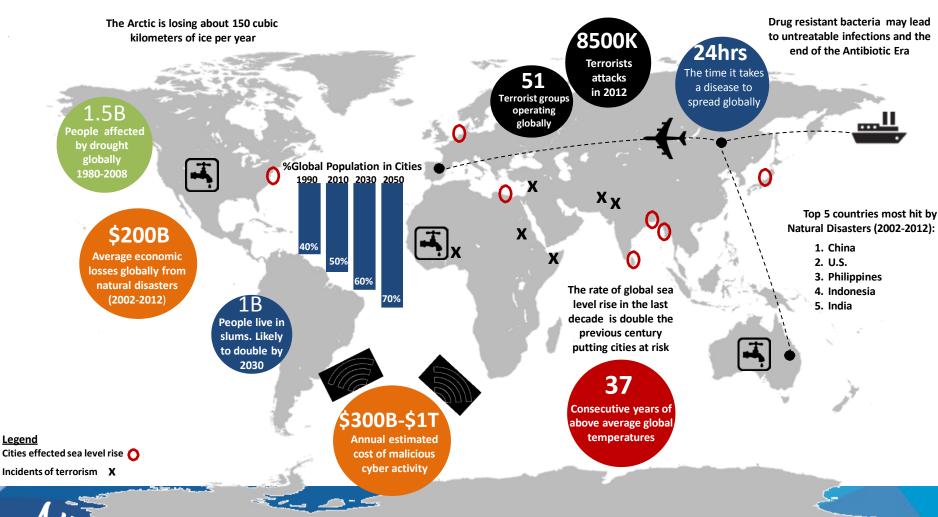
- Introductions
- Trends and Challenges
- Emergency Management Framework
- Public Safety Governance
- Public Safety Governance Improvements
 - Recovery Framework
 - Common Operating Picture
- Current and Future Initiatives
 - Public Alerting
 - AEMA Field Staff
 - Disaster Recovery Program
 - Provincial Emergency Social Services Framework
- Discussion



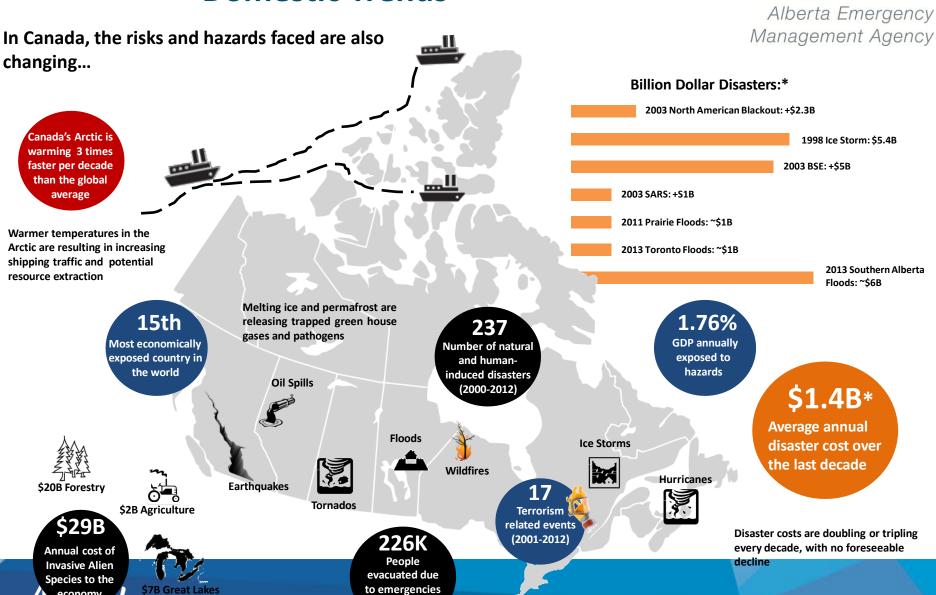
Global Trends



As the world changes, so do the risks and hazards we face...



Domestic Trends



(2000-2012)

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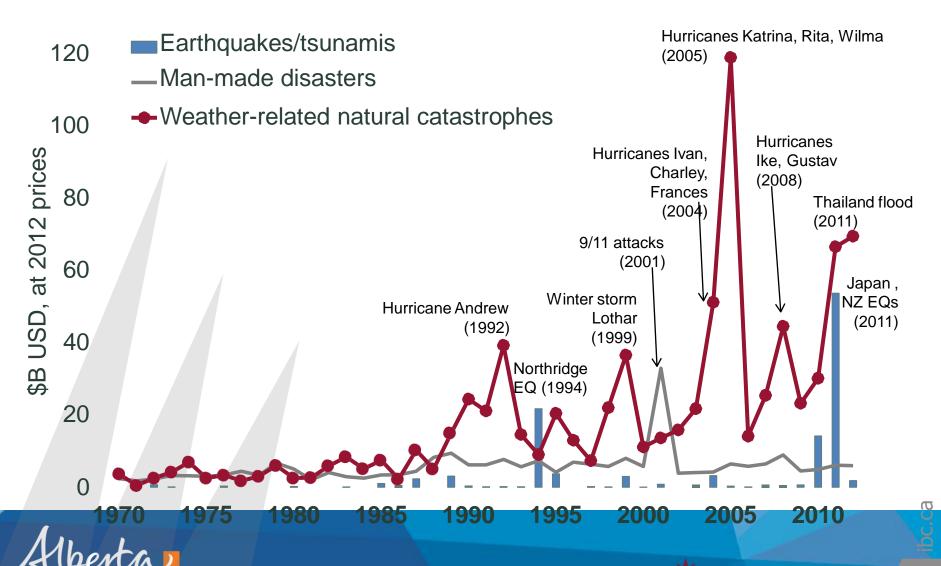
1berta



- DFAA payments \$1 billion a year for last four years
- Insured losses hit high of \$3.2 billion in 2013
- Human price to pay

Challenges: Natural

Management Agency

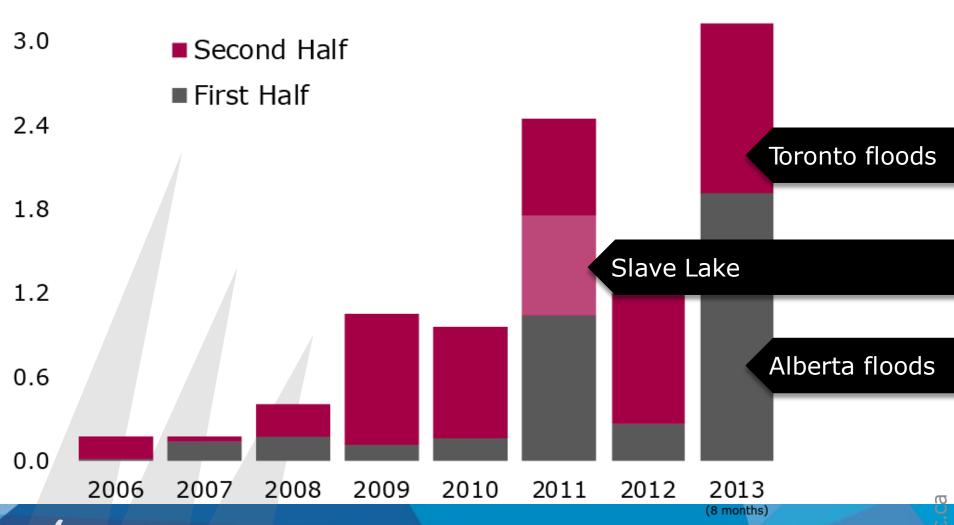


Freedom To Create. Spirit To Achieve.

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Challenges: Natural

Management Agency



Trends and Challenges Discussion



- Trends
- Challenges



What is Public Safety?



- Public safety addresses issues that could cause significant injury or harm to Albertans, their property, the environment and the economy
- An effective public safety system will focus on:
 - Emergency Management (mitigation, preparedness, response and recovery supported by the Alberta Emergency Plan and Hazard Specific Plans)
 - Public Security (e.g. Corporate Security, Facility Emergency Plans, etc.)
 - Public Safety (e.g. Safety Codes, Fire Safety, etc.).
- Public safety addresses those hazards that disrupt <u>routine</u> <u>community functioning and require a rapid and coordinated</u> <u>provincial response</u>
- Addresses all-hazards
- Public safety is a shared responsibility amongst partners



Public Safety and Governance: Responsibility for Response



- If an incident occurs, in most instances, it's a local authority or select industry that is responsible for managing the response first
- Sometimes a Government of Alberta organization is responsible for responding instead of the local authority or select industry
 - Wildfires in the forest protection area Environment and Sustainable Resource Development
 - Health-related emergency such as pandemic influenza Alberta Health
 - Counter- terrorism incident Justice and Solicitor General
- When the situation has the potential to, or is, disrupting community functioning, multiple Government of Alberta organizations will help.
- When multiple Government of Alberta organizations are involved, coordination is managed through the Provincial Operations Centre



Emergency Management Framework in Canada



Current Approach:

- Individual / Family
- Municipality / First Nation / Metis Settlement
- Province / Territory
- Federal Government



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Future Approach:

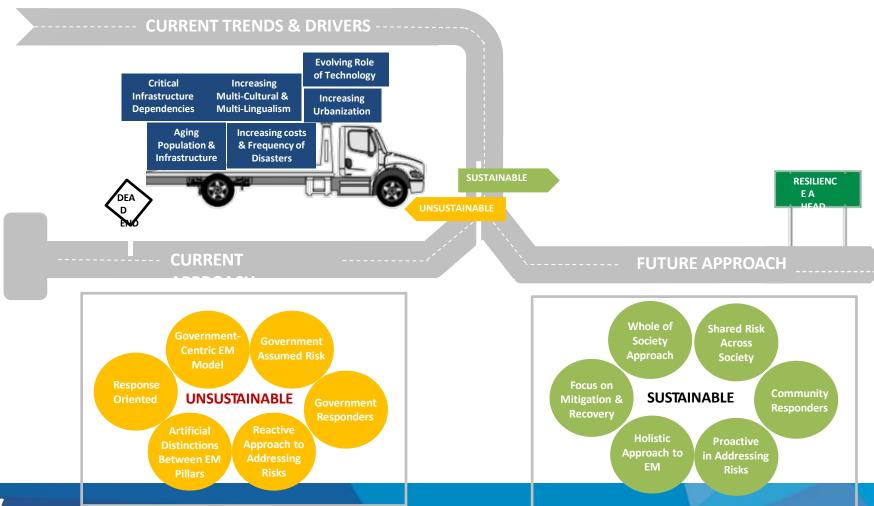
- Individual / Family
 - Neighbourhood
- Municipality / First Nation / Metis Settlement
 - Regional Partnerships
 - Industry
- Province / Territory
 - Provincial, Territorial,
 State Mutual Aid
- Federal Government



Road to Resilience



Given the current risks and hazards, we have a choice: continue on the path of unsustainability or change out approach...





A New Approach for a Sustainable







Emergency Management Discussion



- Resilience
- Priorities
- Framework



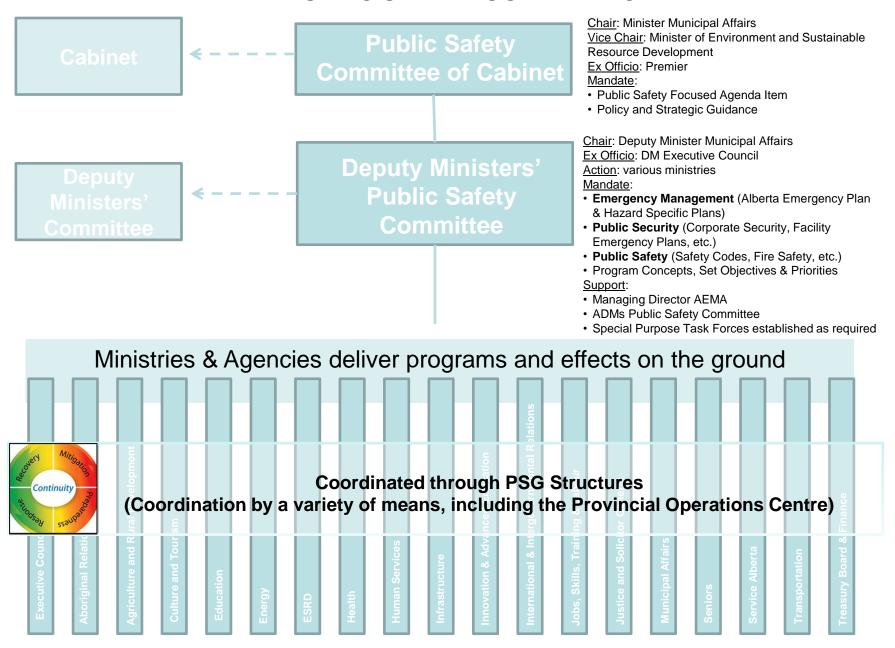
Recent Public Safety Governance Improvements



- Based on Lessons from 2011 Slave Lake Wildfires and 2013 Southern Alberta Floods
- Focused Agenda Item Public Safety and Resilient Communities
- Designed to further strengthen public safety
- Greater emphasis than before on preparedness, mitigation and recovery
- Incorporate public safety codes and public security into body of work

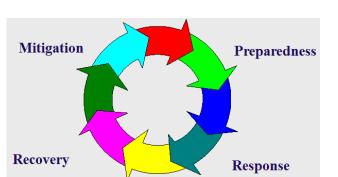


PUBLIC SAFETY GOVERNANCE



Emergency Management Continuum Alberta Emarcas

Management Agency



Current



Future





POC Operational Levels



Mandatory full GOA coordination of cross-government response to a significant incident that has occurred

Level 3

Mandatory coordination of key GOA organizations to respond to a significant incident that has occurred or is about to occur

Level 2

Elevation of POC readiness due to an incident or conditions with the potential to be significant (disrupt community functioning)

Level 1

Information on routine and potential incidents assessed and circulated to public safety partners on a daily basis





POC Operational Levels



Level 1 – Routine

AEMA Duty Staff 24/7

Level 2 – Augmented

- Potential significant disruption to a community
- AEMA and lead organization key staff

Level 3 – Mandatory Key GoA Coordination

- Significant incident has occurred
- Activation of POC with key staff (AEMA, lead & supporting organizations)

Level 4 – Mandatory Full GoA Coordination

- Significant incident has occurred
- Full activation of POC by all of government and public safety partners



Common Operating Picture



Local authorities requested to advise the POC of significant events:

- Upon the declaration of a State of Local Emergency (SOLE), or the extension or cancellation of an already declared SOLE.
- Upon the activation of a Municipal EOC.
- For any evacuation that requires the activation of a reception centre by municipal Emergency Social Services.
- For any significant or long-term disruption or potential disruption of critical community services including:
 - fire
 - police
 - EMS
 - hospital
 - Disaster Social Services
 - utilities (water treatment, phones, electricity, gas, etc.)
 - major transportation routes (including rail)
 - 911 and emergency dispatch centres



Emergency Management Exercise 2015 (EMX 15) – February 2015



- <u>Objective</u>: To test Alberta's public safety governance, validate some of the lessons learned from recent emergencies, and to engage EM officials at a variety of levels in their roles and responsibilities.
- <u>Scenario</u>: Extreme weather event (blizzard/ice storm) creating multiple emergency response situations in numerous provincial locations.
- Provincial Operations Centre Center (POC) at Level 4 all ministries and partner departments in Emergency Management (EM) and Business Continuity (BC) scenarios and response
- Premier and Cabinet will be asked to declare a Provincial State of Emergency
- Deployment of Alberta's Canada Task Force 2 (CTF 2) to a mock disaster location with their Incident management Team, Heavy Urban Search and Rescue and on site Emergency Medical facilities.
- Local Authorities invited to participate by synchronising their own local exercises with EMX 15







- The CRTC has issued a regulatory policy that requires all TV, radio, cable and satellite operators to broadcast alerts: (Major broadcasters by Mar 31, 2015 and Smaller broadcasters by Mar 31, 2016)
- Alberta Emergency Alert (AEA) no change in Alberta
 - Alberta's digital public alerting system remains primary system in Alberta
 - Alerts distributed by <u>volunteer</u> partners (broadcasters, social media, sign systems, mobile app)
 - Equipment provided to broadcasters free of charge
 - Will link to the National Alert Aggregation & Dissemination (NAAD) System provided by Pelmorex (Weather Channel)
- Future for AEA
 - Cell broadcasting technology
 - Other technologies?



AEMA Field Liaison Officers





- AEMA maintains Regional and First Nations Field Officers who will deploy to the site of an emergency or disaster in order to provide advice and assistance to the local authorities, and to act as liaison officers for the POC
- Available to provide advice and training support to local authorities outside of emergencies
- Other affected departments may also dispatch Field or Liaison Officers as needed.



Disaster Recovery Program (DRP)



- Alberta DRP transitioning from administration by LandLink to in-house by GoA staff
 - 2013 and before transitioned by Mar 31, 2014
 - 2014 currently delivered in-house / registration centres currently underway
 - Re-designed provincial DRP to be put in place in 2015
- Federal government has indicated:
 - National Disaster Mitigation Program (NDMP) to be established
 - Desire to have national flood insurance program.
 - Insurance industry pre-conditions:
 - national flood mapping and risk assessments;
 - improved land-use planning;
 - public awareness and engagement on flood risks; and
 - national systematic investments in mitigation.



Provincial Recovery Framework



Response

Stabilization

Intermediate Recovery

Long Term Recovery

Alberta Emergency Management Agency

> Local Community (lead)

> > Enable Support

Recovery Taskforce

Local Community (lead)

Enable Coordinate Support Recovery Coordination Group

Local Community (lead)

Support

Business As Usual

Local Community

Preemergency Support

Emergency Support

Transition and Intermediate Recovery Support

Long-Term Recovery /
Enhanced Ministry Support

Routine ongoing Support



Provincial Emergency Social Services (ESS) Framework



- Human Services GoA lead organization for ESS
- Provincial Emergency Social Services Framework required
- Stakeholders to be engaged in development of the framework:
 - key GoA ministries
 - municipalities, First nations and Métis Settlements
 - Other ESS support agencies outside of the Government of Alberta (GoA)
 - Non-government organizations (NGOs)
- The key objectives for the Provincial Emergency Social Services Framework for Alberta would be:
 - To establish a clear model of how critical emergency social services will be delivered in the province when emergencies and disasters strike; and
 - Align the efforts of: local authority, regional arrangements / mutual aid with provincial and federal level supports while clarifying and promoting best practices.



Other Initiatives



- Provincial All-Hazard Risk Assessment
- Provincial All Hazard Mitigation Program
- Post Event Reviews Lessons Learned Process
- Support for Community Capacity Building and Resiliency
 - Regional Approaches to Emergency Management
 - Incident Command System
 - Incident Management Teams





IMT Incident Management Team



A CanTF2 Incident Management Team (IMT) is available for deployment 24 hours a day, and will assist and support local responders and Incident Command staff during extended duration incidents or for incidents that require staff with specialized training and extensive experience in Incident Command Systems (ICS).

Our IMT is a designated team of trained personnel from different departments, organizations, and jurisdictions.

Our IMT is tailored to the requirements of each situation, but is typically deployed as a team of 10-20 trained personnel, representing multiple disciplines, who support complex incidents requiring a significant number of resources.





Provincial Programs and Initiatives Alberta Emerganous **Discussion**





