

Seniors Home Adaptation and Repair Program – Statement of Cancellation Rights

- (1) A statement of cancellation rights referred to in section 7(3)(c) of the Act must
 - (a) be in writing,
 - (b) contain
 - (i) in the case of a contract that is in writing, the words specified in Option 1 set out in the Schedule, or
 - (ii) in the case of a contract that is not in writing, the words specified in Option 2 set out in the Schedule,
 - (c) show the headings in not less than **12 point bold type**,
 - (d) show the statements of the 45-day application period and 30-day cancellation period in not less than **12 point bold type**,
 - (e) show the waiver of cancellation rights in not less than **12 point bold type**, and
 - (f) show the remainder of the information in not less than 10 point type.
- (2) If the contract is in writing, the statement of cancellation rights must be
 - (a) printed on the front of the contract,
 - (b) attached to the contract as an appendix that forms part of the contract, or
 - (c) otherwise included in the contract, in which case a notice must be printed on the front of the contract, in not less than **12 point bold type**, indicating where in the contract the statement of cancellation rights is included.

Schedule

One of the following options must appear in each statement of cancellation rights:

OPTION 1

(Use this option for a contract that is in writing)

Consumer's Right Under the Seniors' Home Adaptation and Repair Act to Cancel Contract

Right to Cancel Contract

You may cancel this contract if

- (a) you apply to the Seniors' Home Adaptation and Repair Program for a loan to pay for costs of the services or goods and services to be provided under this contract,
- (b) **your application is received by the Program within 45 days of the date of this contract, and**
- (c) you receive notice that your application for a loan under the Program is not approved.

If you decide to cancel this contract because your application for a loan under the Program is not approved, you must do so within 30 days after receiving notice that your application is not approved.

The right to cancel this contract does not restrict, limit or derogate from any other legal, equitable or statutory right or remedy you may have, including any right or remedy under the *Consumer Protection Act*. For more information about rights and remedies under the *Consumer Protection Act*, you may contact Service Alberta at the Consumer Contact Centre.

To cancel this contract, you may give notice of cancellation by any of the following methods:

- (a) personal service;
- (b) registered mail;
- (c) courier;
- (d) fax;

- (e) any other method, including orally, by which you can provide evidence of the date that you cancelled the contract.

[Details for notice — insert supplier’s address, including email address, if any, and fax or phone number, if any.]

If you cancel this contract, the supplier has 15 days to refund your money.

Loss of Right to Cancel

You lose the right to cancel this contract if you accept delivery of the goods, or provision of the services, to be provided under this contract, in whole or in part.

Waiver of Right to Cancel

You may choose to waive your right under the *Seniors’ Home Adaptation and Repair Act* to cancel this contract. You may waive your right to cancel this contract by initialling below. By initialling,

- (a) you are requesting the supplier to provide the goods or services whether or not you apply for or receive a loan under the Act,**
- (b) you acknowledge that you have read and understand this statement setting out your right under the *Seniors’ Home Adaptation and Repair Act* to cancel this contract, and**
- (c) you waive your right under section 7 of the *Seniors’ Home Adaptation and Repair Act* to cancel this contract.**

I waive my right under the *Seniors’ Home Adaptation and Repair Act* to cancel this contract: _____

(Initials)

OPTION 2

(Use this option for a contract that is not in writing)

Consumer’s Right Under the *Seniors’ Home Adaptation and Repair Act* to Cancel Contract

Right to Cancel Contract

You may cancel the contract between you

[insert name of consumer]

and

[insert name of supplier]

dated *[insert date of contract]*

if

- (a) you apply to the Seniors' Home Adaptation and Repair Program for a loan to pay for costs of the services or goods and services to be provided under this contract,
- (b) **your application is received by the Program within 45 days of the date of the contract, and**
- (c) you receive notice that your application for a loan under the Program is not approved.

If you decide to cancel the contract because your application for a loan is not approved, you must do so within 30 days after receiving notice that your application for a loan is not approved.

The right to cancel the contract does not restrict, limit or derogate from any other legal, equitable or statutory right or remedy you may have, including any right or remedy under the *Consumer Protection Act*. For more information about rights and remedies under the *Consumer Protection Act*, you may contact Service Alberta at the Consumer Contact Centre.

To cancel the contract, you may give notice of cancellation by any of the following methods:

- (a) personal service;
- (b) registered mail;
- (c) courier;
- (d) fax;
- (e) any other method, including orally, by which you can provide evidence of the date that you cancelled the contract.

[Details for notice — insert supplier's address, including email address, if any, and fax or phone number, if any.]

If you cancel this contract, the supplier has 15 days to refund your money.

Loss of Right to Cancel

You lose the right to cancel the contract if you accept delivery of the goods, or provision of the services, to be provided under the contract, in whole or in part.

Waiver of Right to Cancel

You may choose to waive your right under the *Seniors' Home Adaptation and Repair Act* to cancel the contract. You may waive your right to cancel the contract by initialling below. By initialling,

- (a) you are requesting the supplier to provide the goods or services whether or not you apply for or receive a loan under the Act,**
- (b) you acknowledge that you have read and understand this statement setting out your right under the *Seniors' Home Adaptation and Repair Act* to cancel the contract, and**
- (c) you waive your right under section 7 of the *Seniors' Home Adaptation and Repair Act* to cancel the contract.**

I waive my right under the *Seniors' Home Adaptation and Repair Act* to cancel the contract: _____

(Initials)