

Alberta Vaccine Booking System

Common topics: Registration and booking an appointment

How to register and book an appointment

- You will need to register an account before you are able to book a vaccine appointment. Please see the [step-by-step guide on how to register online](#).
- After you register an account, you will be able to book a COVID-19 or Influenza vaccination appointment at an AHS public health clinic or participating pharmacy. Please see the [step-by-step guide on how to book an appointment](#).
- You can also call Health Link at 811 for assistance over the phone.

Vaccine eligibility and booking notification

- [See vaccine eligibility for full details](#)
 - Please confirm your eligibility prior to booking your appointment.
 - If you are not eligible, you will be turned away at the appointment.
- Once you have registered on the Alberta Vaccine Booking System for a COVID-19 or Influenza vaccine, you will be notified via your preferred communication method (SMS or email) to book your appointment.

Managing your account information

- If you need to change your contact information or adjust your profile, call Health Link at 811.
- If you have registered and are unable to book an appointment, please contact your local pharmacy providing COVID-19 and/or Influenza vaccinations or call Health Link at 811.

Managing your vaccine appointment

- To cancel or reschedule a confirmed appointment, please refer to your booking notification that was sent by email or SMS, or please visit <https://bookvaccine.alberta.ca/vaccine/s/>
- If you did not receive your booking confirmation notification, please contact the vaccine delivery site where your appointment is scheduled or call Health Link at 811.

Booking and managing group appointments

- Please ensure that each individual in your group has been registered prior to booking your group appointment.
- To manage a group booking, please access your appointment using the name and appointment confirmation number or health card number of the primary booking individual.
- To manage an individual's appointment as part of a group booking, please access the appointment using the name of that individual and the group's appointment confirmation number or that individual's health card number.

Having trouble finding an appointment?

- Please note that each vaccine delivery site is responsible for creating their appointment schedule. As a result, appointment availability may vary at each location.
- It is possible that your preferred vaccination site does not carry the vaccine type for which you are booking.
- If your preferred vaccine delivery site is not appearing in the search results when booking your appointment, broaden or change your search criteria and select another site.
- If booking for a group, please note that not all vaccine delivery sites will have the capacity to accommodate all individuals at once. If unable to find appointments at your preferred vaccine delivery site for your group, please book your group members individually, or call Health Link at 811 for assistance to book your group.